

Terms and Conditions

Please read the following terms and conditions carefully before using this site. By using the site you will be bound by these terms and conditions, which will continue to apply every time you use the site.

About Nmic:

The Nmic website is an educational site, providing information to healthcare professionals on the safe and effective management of minor illness. To find out more browse the "About Us" pages. These terms and conditions apply to all users of the service. By registering for and/or using this service you are agreeing to abide by these terms and conditions.

Privacy Statement:

The Nmic site does not automatically capture or store personal information, other than logging the user's ID, IP address and session information such as the duration of the visit, the type of browser used and pages accessed. This is recognised by the Web server and is only used for system administration and to provide statistics which Nmic uses to evaluate the use of the site.

We do not use cookies for collecting user information from the site. If you choose to register on the site, you will be asked to submit personal information (e.g. name, address, email etc) in order to receive or use services on our website. For example, we may wish to provide you with password reminders or notify you that the particular service has been suspended for maintenance or for promotional purposes, such as notifying you of improvements to the service or new services and products. Such services include newsletters, message boards and personalised services. In each case we will only use the personal information you provide to deliver the services you have told us you wish to take part in.

In general, any information you provide to Nmic will only be used within the regulations of the Data Protection Act. Accordingly, we will hold your personal information on our systems for as long as you use the service you have requested, and remove it in the event that the purpose has been met, or, you no longer wish to continue your registration as a personalised user.

We would ask that you inform us as soon as possible if you see any information on the website that you consider to be confidential, inappropriate, or should be protected. Please contact us by email: jill.fenwick@.nhs.net.

Copyright:

The material featured on this site is owned by the National Minor Illness Centre (Nmic) or its Licensors and is protected by own or our Licensors' copyrights, database rights, trademarks, service marks, patents or other rights of a similar nature anywhere in the world (together with Intellectual Property Rights). You are not permitted to change, adapt, copy, store, publish, rent, licence, sub-licence, sell, hire, lend or distribute in any way these Intellectual Rights.

However, email alerts sent from this site may be forwarded to other health professionals, provided that the source of the material is identified and the copyright status acknowledged.

For any other use of the material, for example the licensed use of our teaching materials by an academic institution, please contact us.

Disclaimer:

The information provided by Nmic is intended to support health care decisions, but not to make the decisions on your behalf. Responsibility for applying the knowledge rests entirely with the healthcare professional. Nmic will endeavour to ensure that the content of this site is correct and up to date, but cannot be held responsible for any errors or omissions.

To the extent permitted by law:

1. the Nmic Service is provided on an "as is" and "as available" basis and we make no guarantee that the service and/or the site will never be faulty nor that it will work continuously, nor that it will be maintained in a fully operational condition or error free, nor that it will be free from viruses, trojans, worms or other harmful or malicious content;
2. whilst we take all reasonable endeavours to ensure the accuracy of any information contained within the Nmic site or provided to you as part of our service, we do not guarantee and give no warranty as to its accuracy or quality;
3. we will not be liable for any damage to your equipment or data as a consequence of your use of the Nmic service; and
4. no advice or information obtained by you through or from the Nmic site or obligation set out in these terms and conditions will create any warranty not expressly stated in these terms and conditions.

Limitation of Liability:

To the extent that we are lawfully able to do so, we exclude all liability to you for any claims, losses and/or damages of any nature resulting from: (a) your use or inability to use the Nmic site and (b) your use of any of the information or advice contained on the site or provided by us. Nothing in this agreement shall seek to exclude or limit liability for personal injury or death caused by our negligence or any liability to you which we cannot by law limit or exclude.

Amendment of Service:

We may change our Nmic service from time to time to reflect the interests of our users. We may also discontinue providing certain parts or all of the service at our discretion and without notice to you. We will, however, endeavour to let you know of any material changes via our home page.

External Links:

Some Nmic pages provide links to other Internet sites for the convenience of users. Nmic makes best efforts to ensure that it links only to sites that are reputable providers of evidence-based health care information in the view of the site editors. However, Nmic is not responsible for the availability or contents of these external sites. If you decide to access linked third party web sites, then this is entirely at your own risk and Nmic is not responsible for any loss, damage or expense that might be caused by or linked to any action or lack of action that a user might have as a result of using the sites found through Nmic.

Linking to the Nmic Site:

Users are welcome to link to Nmic. Links to the site are also subject to the material being reproduced accurately and not being used in a derogatory manner or in a misleading context, and

that the source (including URL) must be clearly and prominently acknowledged. You do not have to ask permission to link directly to pages hosted on this site. However, we do not permit our pages to be loaded into frames on your site. The pages must load into the user's entire window.

Nmic face to face courses

- All fees include tuition, course materials and certificates of completion. Our scheduled events include lunch and refreshments. Accommodation is not included.
- You have a seven-day 'cooling off' period after the booking has been made. From then on it will be treated as confirmed. Please note, once a booking is made you have entered into a contract. Provisional bookings are not accepted.
- For employer or third party sponsored applications, an invoice will be raised once an application is processed. Payment is due within 30 days of issue. When available, please quote purchase order numbers. It is strongly advised that funding be secured before booking a course. If an employer refuses to pay, the attendee is liable for full payment.
- Bookings made by self-pay delegates must be paid in full within 30 days of application or 4 weeks prior to the course commencing, whichever is soonest. Course information will not be posted until full payment is made.
- **Payment methods:**
 1. You can pay directly into our bank account; details are provided on the invoice. (Please use the invoice number as payment reference).
 2. Alternatively you can send a cheque made out to Nmic Partnership to Jill Fenwick, Churchfield Medical Centre, 322 Crawley Green Road, Luton LU2 9SB. Cheque payments are subject to a £1.50 surcharge.
- **Cancellations**

Cancellations received within 4 weeks of the event are liable for the full course fee. All cancellations must be made in writing, and sent via email. We are happy to accept a substitute delegate at no additional cost, but do require their contact details. Full payment will be due from anyone who fails to attend.
- **Travel and Accommodation**

We advise you not to book accommodation and travel until your place has been confirmed. NMIC will not reimburse these expenses in the event of a cancellation.
- **Course Changes**

Nmic reserves the right to change the venue, cancel a course, amend the dates and/or fees and course tutors at any time and without prior notice. Fees will be refunded in full should delegates not wish to attend the alternative date. Nmic will not reimburse any travel, accommodation or other expense incurred, and suggests that candidates take appropriate travel insurance.
- **Tax Charges**

Our face to face courses are administered by Nmic Partnership, and are not liable for VAT.

Nmic Diploma

- A student on the face to face Specialist course may opt to continue to study for the Nmic Diploma, at an additional cost. This course must be completed within twelve months of attending the face to face course. Payment for the diploma course must be made in advance;

no refunds will be given to students who fail the course or who do not complete it within the designated timescale.

Nmic e-learning courses

- **Payment** for individuals must be made at the time of purchase via credit or debit card. All card transactions must be made online at www.minorillness.co.uk/shop. If an invoice is required for a bulk purchase by an organisation, please contact us on jill.fenwick@nhs.net or phone Jill on 01582 399442. Discounts may be available.
- **Delivery**
Once the online purchase is completed, the login details for an e-learning course will normally be emailed to the student within 24 hours.
- **Cancellation and refunds**
There is a cooling-off period of 24 hours after purchase; provided that the course has not been accessed, the transaction can be cancelled and a full refund will be given.
- **Tax Charges**
Our e-learning courses are administered by Nmic Ltd, and are not currently liable for VAT.

Nmic store items

- Items such as books and educational cards may be purchased online through the NMIC store using a credit or debit card. These items will be despatched within ten working days. Full refunds will be given for any faulty items.

General information

- These terms and conditions constitute the entire agreement between us in respect of your use of our Nmic site and supersede any and all prior agreements, arrangements and representations .
- If any of these terms and conditions is found to be invalid then that provision shall not affect the validity of the remaining provisions which shall remain fully enforceable. No waiver by us of any term shall be deemed to be continuing or shall be deemed to be a waiver of any other term.
- These terms and conditions will be interpreted and construed in accordance with the laws of England and Wales and will be subject to the non-exclusive jurisdiction of the English Courts.

For up-to-date information on our services and all support facilities, or if you are dissatisfied with the Nmic site or have any questions concerning these terms and conditions, you can contact us on: 01582 399442, jill.fenwick@nhs.net or:

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